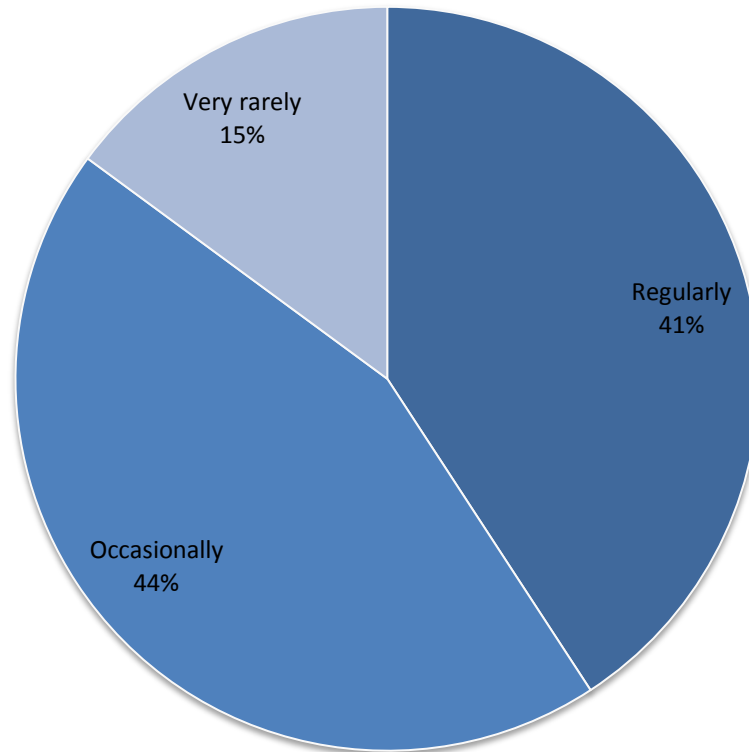


Question 1				
Regularly	93			
Occasionally	101			
Very rarely	34			
Question 2				
In person	62	3	73	19
By phone	151	15	262	49
Online via the surgery website	17	1	25	10
Question 3				
Yes	139			
No	89			
Question 4				
Yes	204			
No	26			
Question 5				
Yes	142			
No	108			
Question 6				
Yes	131			
No	120			
Question 7				
Yes	162			
No	89			
Question 8				
Yes	50			
No	203			
Question 9				
Yes	141			
No	113			
Question 10				
Yes	3			
No	254			
Question 11				
Yes	229			
No	26			
Question 12				
Yes	241			
No	8			
Question 13				
Yes, but don't mind	188			
Yes and am not happy about it	53			
No, other patients can't overhear	4			
Don't know	9			

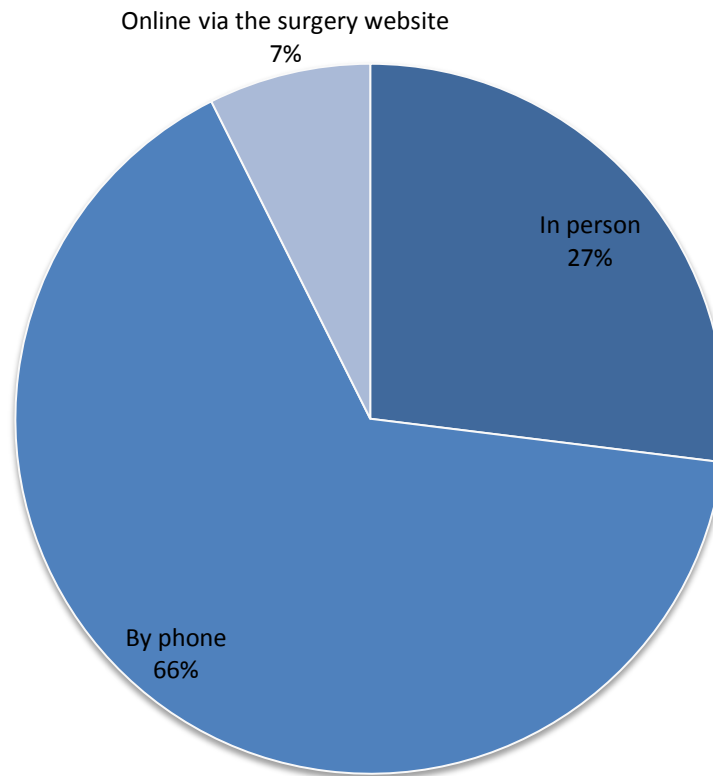
Question 14

Yes	100		
No	134		
Don't know	20		
Male	94		
Female	150		
Under 16	0		
17 - 24	3		
25 - 44	60		
45 - 60	30		
61 - 70	60		
70 - 83	68		
Over 84	6		
White British	248		
White Irish	1		
Mixed White & Black Caribbean	2	0	
Mixed White & Black African	1	0	
Indian		0	
Pakistani		0	
Black Caribbean		0	
Other		0	
Black African	2	0	
Mixed White & Black Asian	0		
Bangladeshi	0	0	0
Chinese	0	0	0
Old School site	172	172	
Lowedges site	44	44	

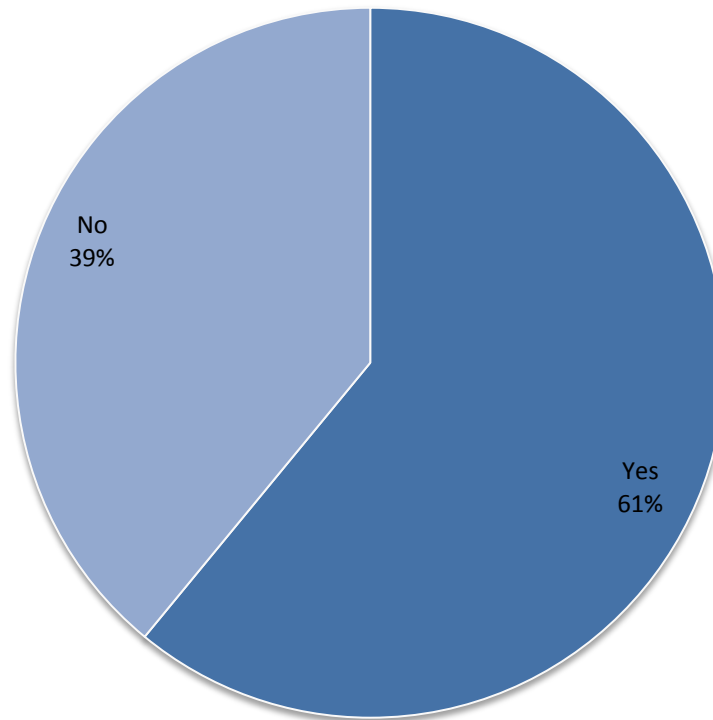
Question 1: How often do you come to the practice?



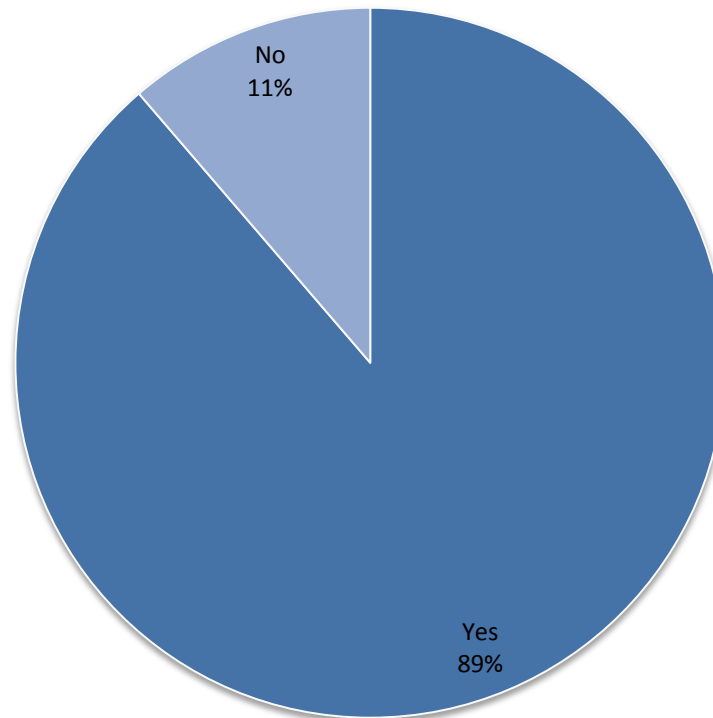
Question 2: How do you normally book your appointments to see a doctor or nurse at the surgery?



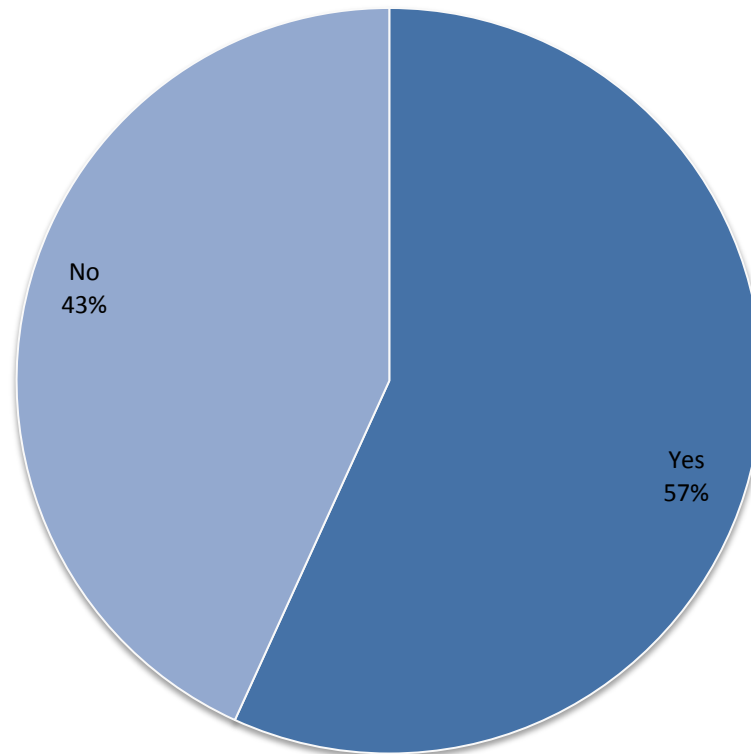
Question 3: Are you aware that you can pre book an appointment with a Doctor of your choice up to 6 weeks in advance?



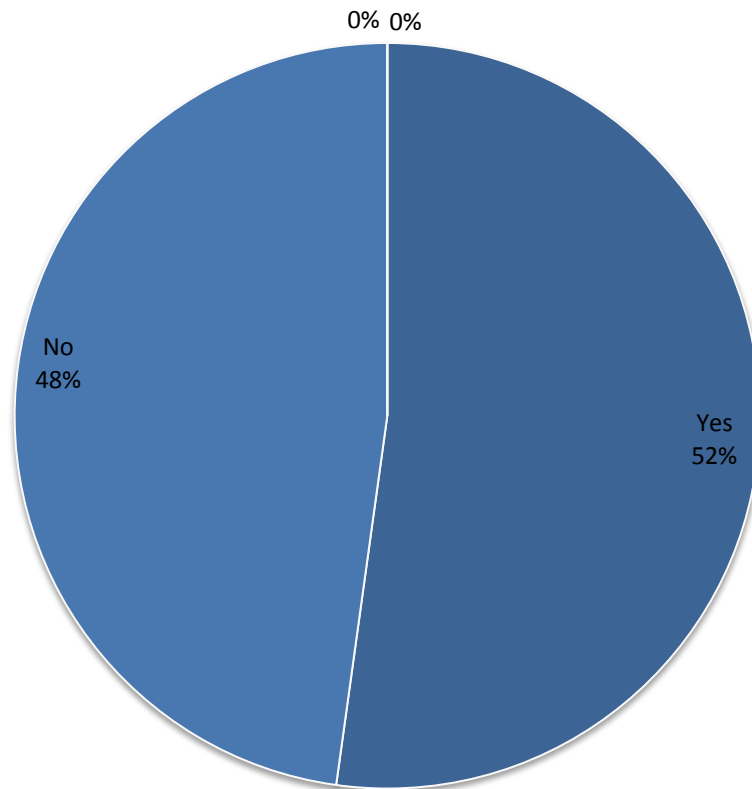
Question 4: Do you like the telephone triage system, whereby you can speak to a Doctor if you feel you need an urgent appointment on the day?



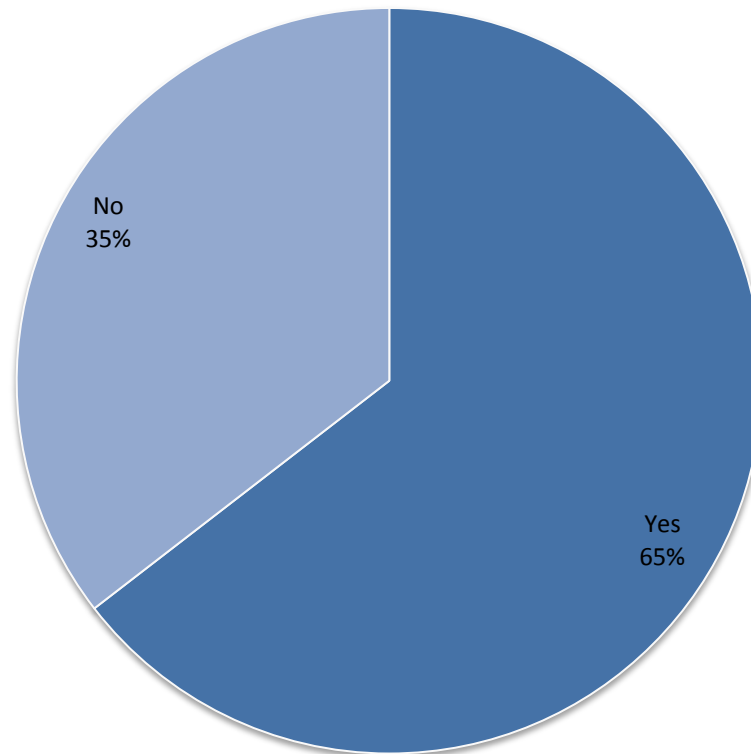
Question 5: Have you ever missed an appointment?



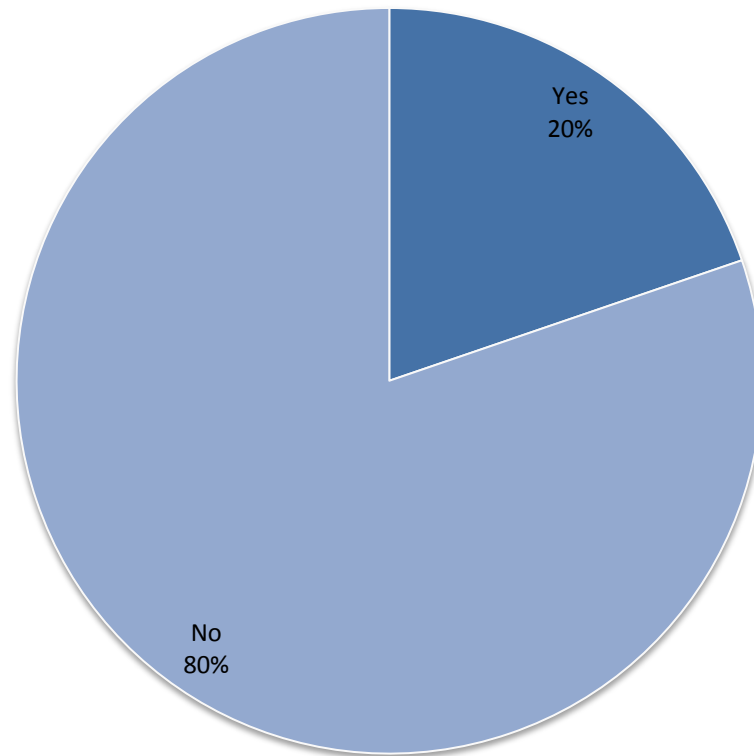
Question 6: Would you like to receive your results by text



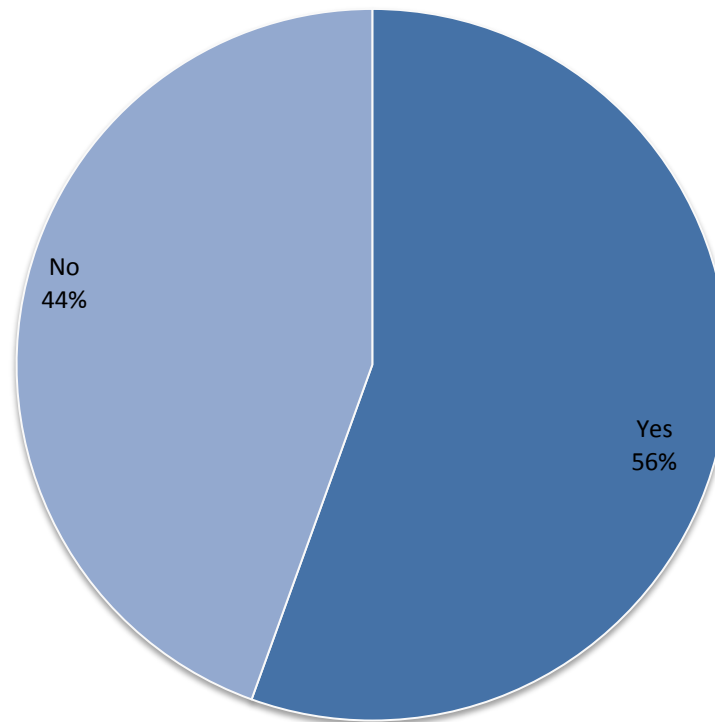
Question 7: Would you like to be reminded to make your Review Appointment by text?



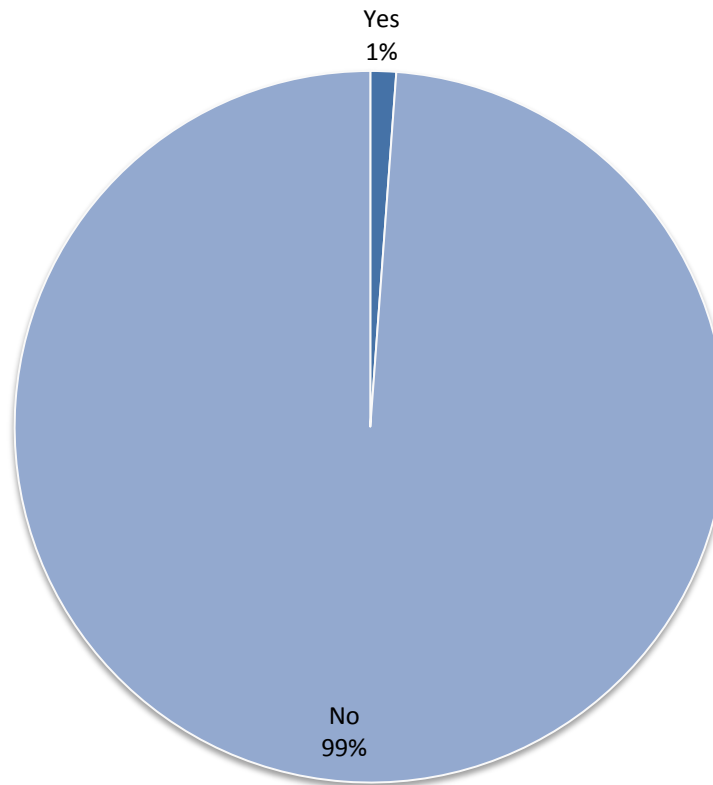
Question 8: Do you use the Surgery website?



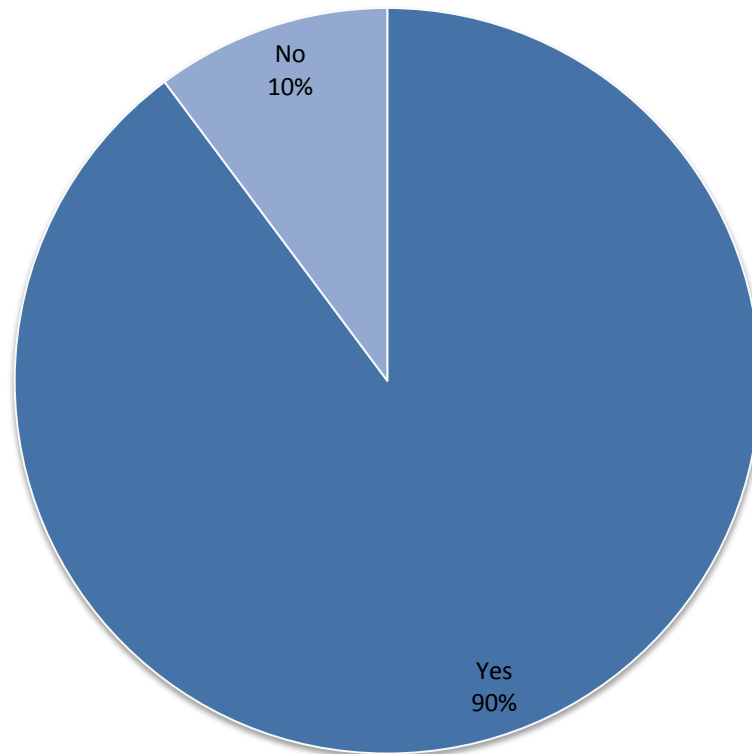
**Question 9: Are you aware of our service such as the Surgery Website,
Online Prescription and Online Booking?**



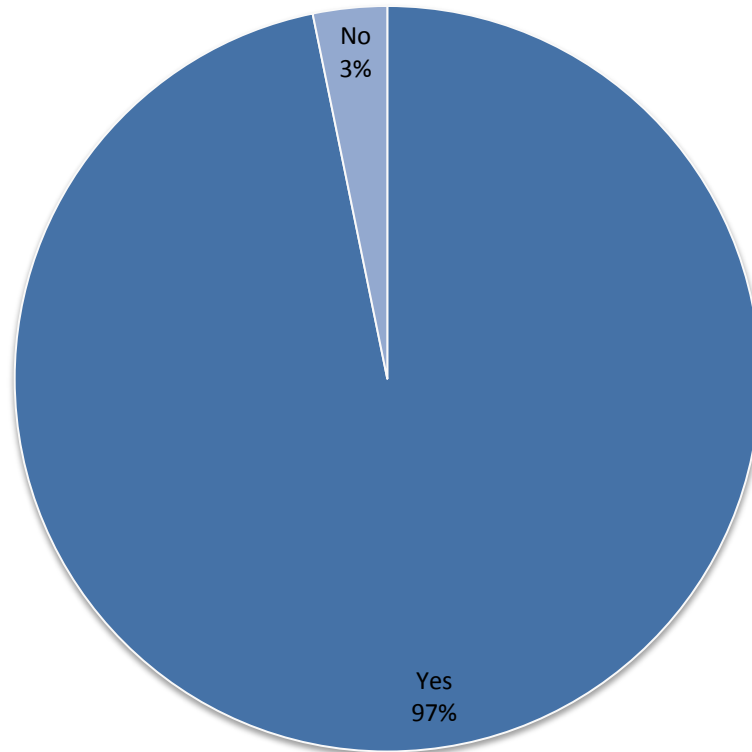
Question 10: Have you ever used the NHS Choices Website to feedback to the practice (positive or negative)?



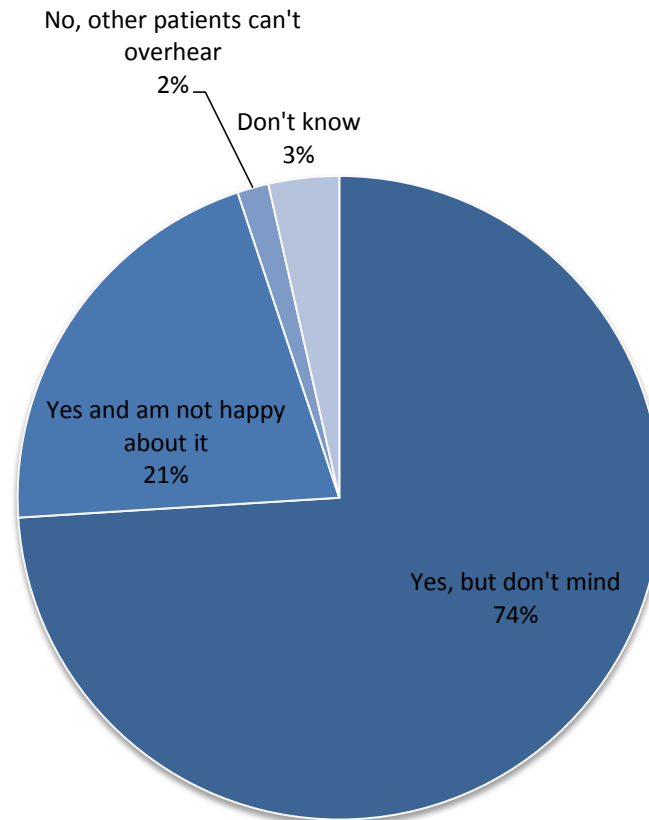
Question 11: Do you use our automated arrival system when booking in?



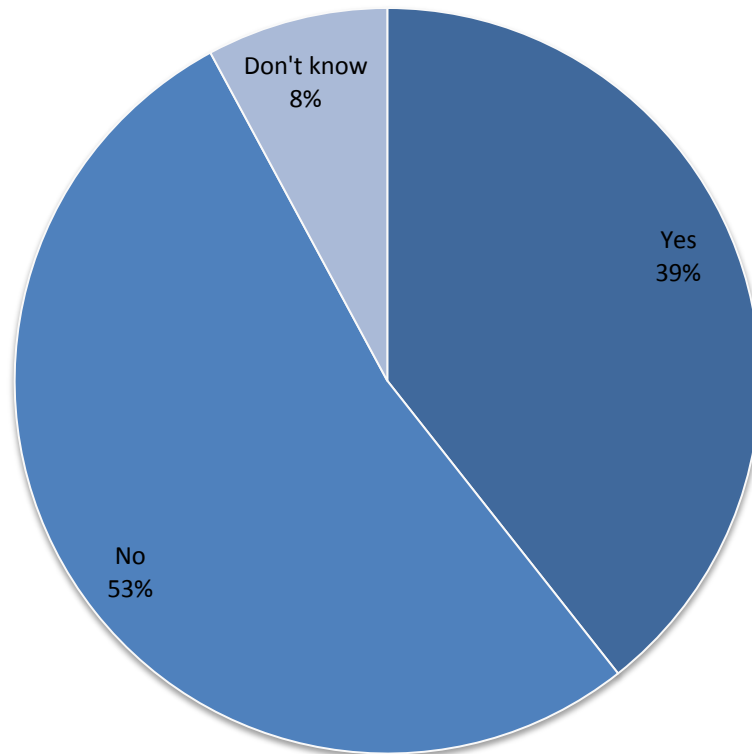
Question 12: Do you find the seating in the waiting area adequate?



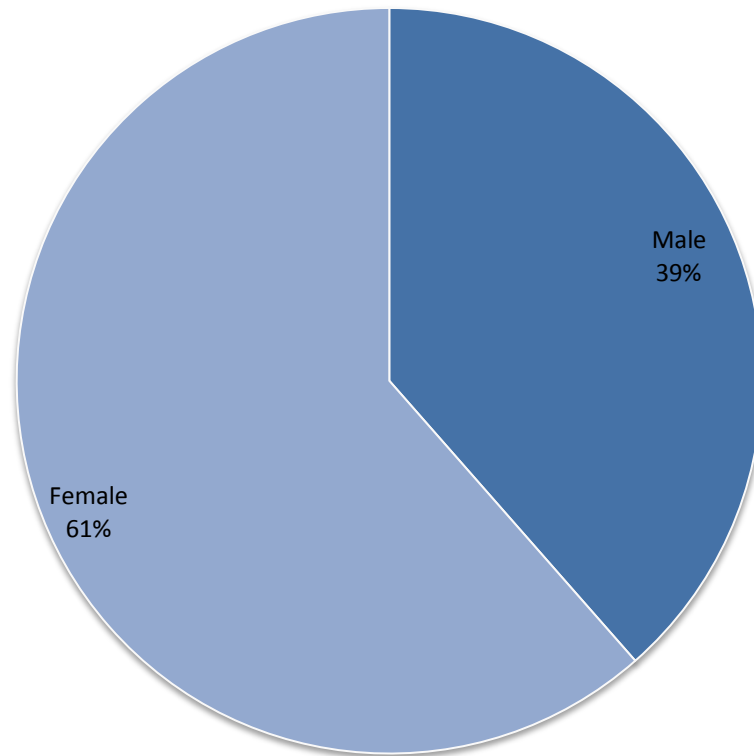
Question 13: In the Reception Area, can other patients overhear what you say to the receptionist?



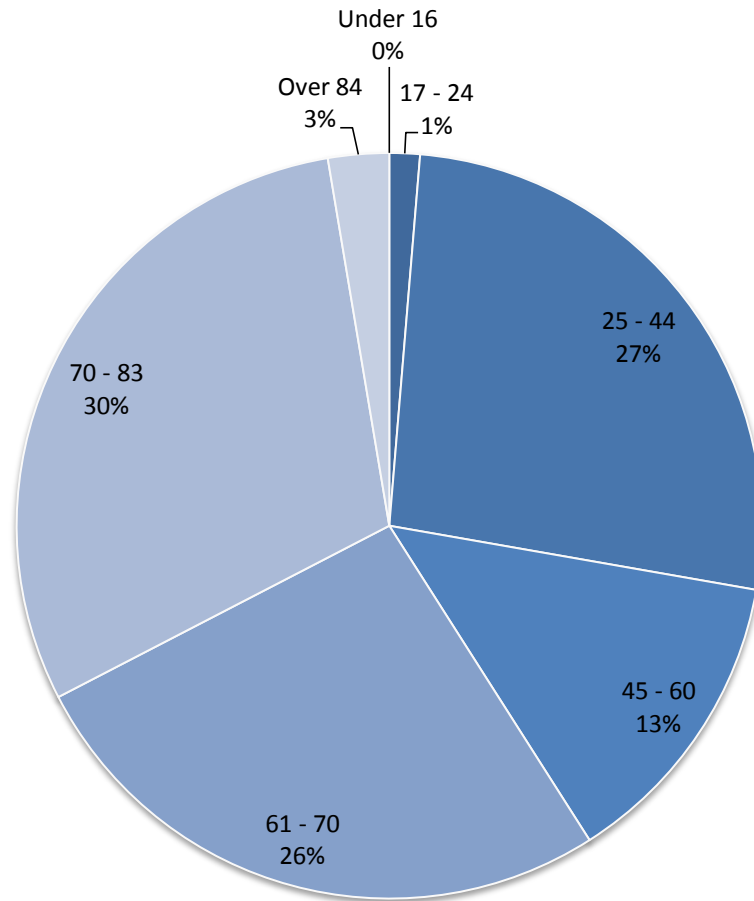
Question 14: Do you think if the seating in the Waiting Area (Old School) was reconfigured this would help with confidentiality?



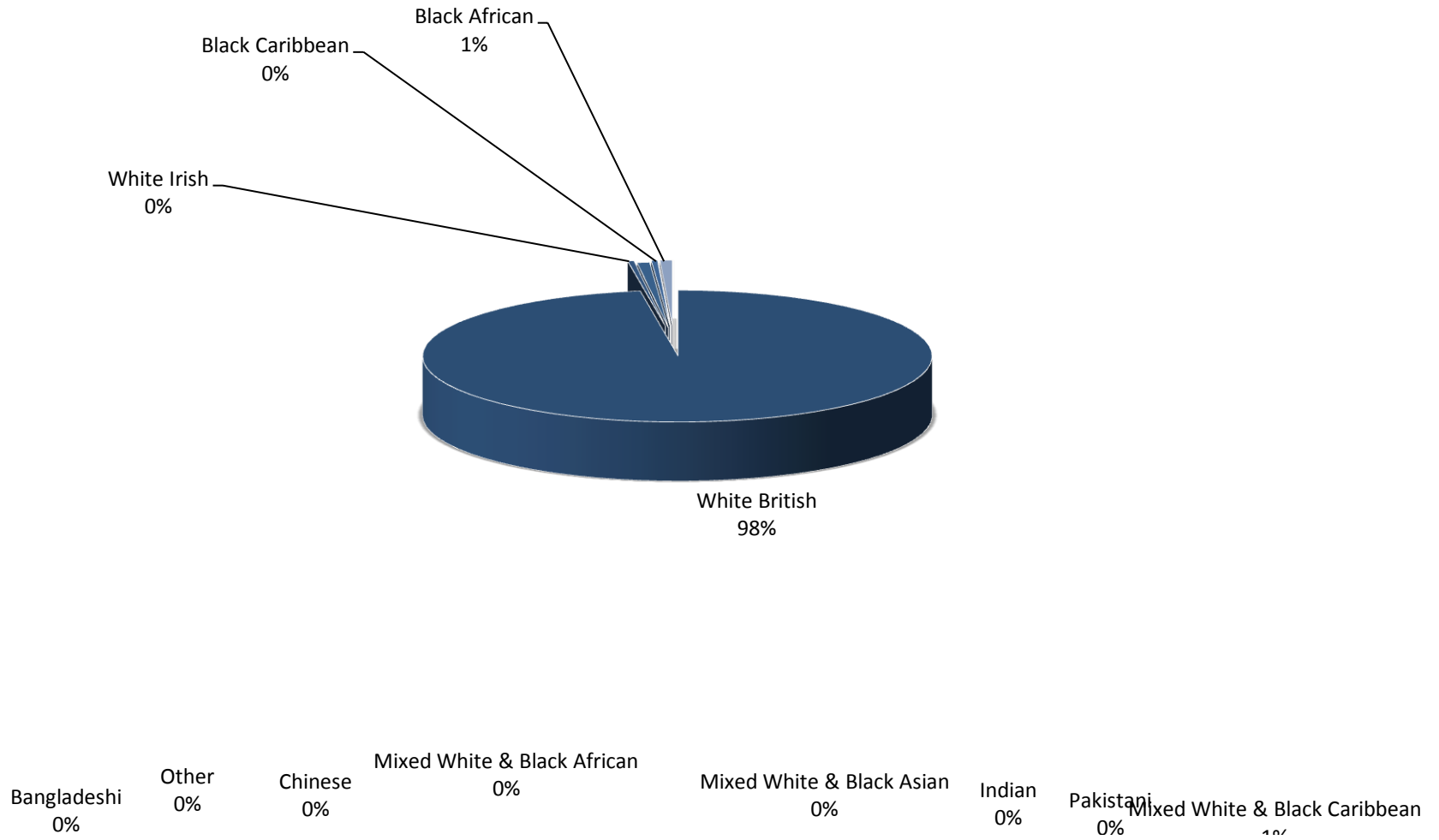
Gender



Age



Ethnicity



Site

